



July 1, 1997

Mr. Dennis Wall
Senior Manager
Northern Carrier Management
205 North Michigan Avenue, Suite 3700
Chicago, Illinois 60601

Dear Dennis,

This letter serves to summarize for you the actions that have taken place and are planned to address the integrity of MCIMetro end user data in the Ameritech Michigan 9-1-1 database. Ameritech has instituted a program to review all CLEC end user data in its 9-1-1 database to verify its accuracy. The review of your end user data has been completed in part.

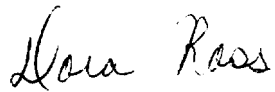
End user information is entered into the 9-1-1 database differently depending upon whether the end users are served via Centrex resale, wholesale resale, or facilities based serving arrangements. MCIMetro has end users in the wholesale resale and facilities based categories.

For wholesale resale service, we conducted a manual review. A manual review was selected due to the small number of records to be verified. A listing of your end user customers were extracted from our billing records and compared to the 9-1-1 database. This review was completed in early March 1997; the results are summarized on the attached. We will be looking further at our processes as they relate to wholesale resale and 9-1-1 to determine what, if any, improvements can be made.

For your end users which are served on a facilities basis, the 100% verification and reconciliation process still need to be completed. We need the cooperation of your organization in order to accomplish this task. We understand that you have been chosen to work directly with our database vendor (SCC) via their clearinghouse product. We ask that you convey the urgency of completing this task to your organization and to SCC. We are anxious to work with you to address 9-1-1 database integrity issues through the verification and reconciliation process as they relate to your end users.

If you have any questions or comments, please feel free to contact me at (312)335-6547.

Sincerely,

A handwritten signature in cursive script that reads "Dora Ross". The signature is written in black ink and is positioned above the printed name and title.

Dora Ross
Account Director

MCI METRO
STATUS OF 100% COMPARE
FOR WHOLESALE/RESALE
STATE: MICHIGAN

Discrepancy Type	#	%
Not in Database	0	0%
House # Only	0	0%
House # & Street Name	0	0%
End-User Name	0	0%
Not MSAG Valid	0	0%
Total Discrepancies	0	0%
# of Records	20	
Discrepancy Rate	0.0%	

Analysis completed Early March 1997.



Information Industry Services
350 North Orleans
Floor 3
Chicago, IL 60654
Office 312/335-4699
Fax 312/335-2927

Paul Monti
Account Director

July 1, 1997

Mr. Michael Pelletier
Central Region Director
Carrier Relations, CLEC Services
Teleport Communications Group
1000 Town Center, Suite 750
Southfield, MI 48075

Dear Mike,

This letter serves to summarize for you the actions that have taken place and are planned to address the integrity of TCG end user data in the Ameritech Michigan 9-1-1 database. Ameritech has instituted a program to review all CLEC end user data in its 9-1-1 database to verify its accuracy. The review of your end user data is still pending.

End user information is entered into the 9-1-1 database differently depending upon whether your end users are served via Centrex resale, wholesale resale or facilities based serving arrangements. TCG only has end users in the facilities based category.

For your end users, the 100% verification and reconciliation process still needs to be completed. We need the cooperation of your organization in order to accomplish this task. Specifically, we need a data file of your end user data in the NENA 2 standard format so that we may compare the data to that contained in the 9-1-1 database.

We understand that your data was completely reloaded last fall during a special project we worked on jointly. However, we are anxious to verify this reload and your subsequent updates using current processes. Therefore, it is important to complete this verification procedure as soon as possible. Ameritech wants to work with you to address 9-1-1 database integrity issues as they relate to your end users.

If you have any questions or comments, please feel free to contact me at (312)335-4699.

Sincerely,

A handwritten signature in cursive script that reads "Paul Monti".

Paul Monti
Account Director



July 1, 1997

Mr. John Lodden
Director of Operations and Data Services
Coast-to-Coast
5850 Dixie Highway
Clarkston, MI 48346-3396

Dear John,

This letter serves to summarize for you the actions that have taken place and are planned to address the integrity of Coast-to-Coast end user data in the Ameritech Michigan 9-1-1 database. Ameritech has instituted a program to review all CLEC end user data in its 9-1-1 database to verify its accuracy. The review of your end user data has been completed.

End user information is entered into the 9-1-1 database differently depending upon whether your end users are served via Centrex resale, wholesale resale or facilities based serving arrangements. Coast-to-Coast has end users in the wholesale resale and Centrex resale categories.

For wholesale resale service, we conducted a manual review. A manual review was selected due to the small number of records to be verified. A listing of your end user customers were extracted from our billing records and compared to the 9-1-1 database. This review was completed in early March, 1997; the results are summarized on the attached. We will be looking further at our processes as they relate to Whole/Resale and 9-1-1 to determine what, if any, improvements can be made.

For Centrex resale service, an extensive manual review was conducted to complete the verification process for another carrier indicated that what Centrex resale discrepancies existed could be cured by adding the Different Premises Subscriber Field Identifier (DPS FID) on the accounts in our billing records. Therefore, the manual review was necessary to identify all accounts that needed the DPS FID added. During the review process, the 9-1-1 database was updated as discrepancies were found and orders were issued to add the DPS FIDs as needed. The 100% verification of all 47 Coast-to-Coast Centrex systems was completed on April 30, 1997; the results are summarized in the attached. We plan to conduct a special review of this type of data annually, in addition to our normal verification and reconciliation procedures.

If you have any questions or comments, please feel free to contact at (312)335-6724.

Sincerely,

A handwritten signature in cursive script that reads "Sharmaine Summerville". The signature is written in black ink and is positioned above the printed name and title.

Sharmaine Summerville
Account Manager

**COAST TO COAST
STATUS OF 100% COMPARE
FOR WHOLESALE/RESALE
STATE: MICHIGAN**

Discrepancy Type	#	%
Not in Database	0	0%
House # Only	0	0%
House # & Street Name	0	0%
End-User Name	0	0%
Not MSAG Valid	0	0%
Total Discrepancies	0	0%
# of Records	1	
Discrepancy Rate	0.0%	

Analysis completed Early March 1997.

**COAST TO COAST
STATUS OF 100% COMPARE
FOR CENTREX RESALE
STATE: MICHIGAN**

BTN	Lines Reviewed in both	In 911, not SBR**	On SBR, not 911**	Total Reviewed	Names Corrected	Addresses Corrected	Name & Address Corrected	Total Number of Errors	Error Rate	SBR Orders Issued *
313/213-9000	109	-	7	116	35	5	5	45	38.79%	9
313/568-9001	4	-	1	5	-	1	-	1	20.00%	0
313/596-0770	87	2	2	91	39	-	46	85	93.41%	18
313/677-1740	2	-	-	2	-	-	-	-	0.00%	0
313/962-2700	37	-	-	37	-	-	1	1	2.70%	0
517/333-8000	54	-	-	54	14	-	-	14	25.93%	5
517/371-8000	71	-	13	84	52	-	-	52	61.90%	8
517/374-5600	106	13	15	134	57	-	2	59	44.03%	18
517/394-1422	73	-	3	76	-	-	-	-	0.00%	0
517/758- 4400	42	1	15	58	5	4	-	9	15.52%	0
517/796-7000	113	1	6	120	-	32	-	32	26.67%	3
517/886-8500	15	-	-	15	-	5	8	13	86.67%	0
8 10/235-8341	15	1	13	29	10	-	-	10	34.48%	3
810/220-6500	78	-	29	107	-	8	3	11	10.28%	4
810/362-8100	87	-	5	92	75	-	1	76	82.61%	20
810/391-5600	2	-	-	2	-	-	-	-	0.00%	0
810/412-7300	86	5	1	92	75	-	1	76	82.61%	18
810/414-4000	177	-	8	185	12	1	9	22	11.89%	9
810/443-7980	312	1	11	324	293	2	2	297	91.67%	54
810/475-6000	59	-	-	59	2	10	-	12	20.34%	1
810/557-6091	143	-	2	145	-	37	-	37	25.52%	10
810/558-2112	11	-	-	11	-	-	-	-	0.00%	0
810/597-1000	510	32	8	550	421	-	32	453	82.36%	82
810/598-6000	18	1	-	19	-	-	-	-	0.00%	0
810/614-7300	28	-	-	28	-	-	-	-	0.00%	0
810/615-5200	124	1	11	136	8	-	-	8	5.88%	3
810/619-6000	12	1	-	13	-	-	-	-	0.00%	3
810/620-7500	56	-	-	56	8	2	2	12	21.43%	7
810/623-8610	61	-	-	61	3	-	-	3	4.92%	1

**COAST TO COAST
STATUS OF 100% COMPARE
FOR CENTREX RESALE
STATE: MICHIGAN**

BTN	Lines Reviewed in both	In 911, not SBR**	On SBR, not 911**	Total Reviewed	Names Corrected	Addresses Corrected	Name & Address Corrected	Total Number of Errors	Error Rate	SBR Orders Issued *
810/643-4080	95	1	3	99	92	-	-	92	92.93%	21
810/649-9289	65	1	17	83	43	-	21	64	77.11%	33
810/656-5700	335	2	16	353	268	33	12	313	88.67%	60
810/674-6400	15	1	-	16	6	-	2	8	50.00%	2
810/691-5900	175	1	12	188	156	2	7	165	87.77%	43
810/726 -5700	434	15	3	452	335	2	31	368	81.42%	134
810/738-1900	2	-	-	2	-	-	-	-	0.00%	0
810/740-8129	380	16	8	404	367	-	1	368	91.09%	67
810/754-7300	27	1	2	30	5	-	1	6	20.00%	1
810/799-0500	247	2	8	257	119	-	6	125	48.64%	28
810/848-0600	22	1	1	24	-	-	-	-	0.00%	0
810/879-4000	25	1	-	26	-	12	-	12	46.15%	0
810/901-3200	82	1	3	86	-	3	4	7	8.14%	6
810/926-7000	1	1	-	2	-	-	-	-	0.00%	0
810/954-2000	225	2	5	232	176	-	9	185	79.74%	43
810/975-4180	114	-	-	114	70	-	-	70	61.40%	2
810/977-6100	89	1	4	94	33	-	-	33	35.11%	5
810/978-4200	253	3	37	293	233	-	-	233	79.52%	45
Total	5,078	109	269	5,456	3,012	159	206	3,377	61.90%	766

* Reflects number of orders processed to add DPS FIDs to account.

** No errors encountered. Discrepancies due to different timing of 9-1-1 database pull and pull of SBRs.

Completed on April 30, 1997.



July 1, 1997

Mr. Jerry Ludwick
President & CEO
28200 Orchard Lake Road
Suite 104
Farmington Hills, MI 48334

Dear Jerry,

This letter serves to summarize for you the actions that have taken place and are planned to address the integrity of BCI end user data in the Ameritech Michigan 9-1-1 database. Ameritech has instituted a program to review all CLEC end user data in its 9-1-1 database to verify its accuracy. The review of your end user data has been completed.

End user information is entered into the 9-1-1 database differently depending upon whether your end users are served via Centrex resale, wholesale resale or facilities based serving arrangements. BCI only has end users in the Centrex resale category.

For Centrex resale service, an extensive manual review was conducted to complete the verification process for another carrier indicated that what Centrex resale discrepancies existed could be cured by adding the Different Premises Subscriber Field Identifier (DPS FID) on the accounts in our billing records. Therefore, the manual review was necessary to identify all accounts that needed the DPS FID added. During the review process, the 9-1-1 database was updated as discrepancies were found and orders were issued to add the DPS FIDs as needed. The 100% verification of all 8 BCI Centrex systems was completed on May 19, 1997; the results are summarized in the attached. We plan to conduct a special review of this type of data annually, in addition to our normal verification and reconciliation procedures.

If you have any questions or comments, please feel free to contact me at (216)822-7300.

Sincerely,

A handwritten signature in cursive script, appearing to read "Roger A. Sore".

For

Jim Kolezynski
Account Manager

BUILDING COMMUNICATIONS, INC.**STATUS OF 100% COMPARE
FOR CENTREX RESALE****STATE: MICHIGAN**

BTN	Lines Reviewed in both	In 911, not SBR**	On SBR, not 911**	Total Reviewed	Names Corrected	Addresses Corrected	Name & Address Corrected	Total Number of Errors	Error Rate	SBR Orders Issued *
810/223-1735	17	1	51	69	-	-	-	-	0.00%	0
810/228-8282	70	-	14	84	4	11	39	54	64.29%	0
810/332-2400	38	3	2	43	-	-	-	-	0.00%	0
810/357-2423	36	1	1	38	-	14	-	14	36.84%	0
810/377-1471	11	-	1	12	-	-	-	-	0.00%	0
810/642-1899	178	1	-	179	-	-	7	7	3.91%	6
810/792-1100	84	1	4	89	-	-	-	-	0.00%	0
810/952-0456	15	1	-	16	-	-	-	-	0.00%	0
Total	449	8	73	530	4	25	46	75	14.15%	6

* Reflects number of orders processed to add DPS FIDs to account.

** No errors encountered. Discrepancies due to different timing of 9-1-1 database pull and pull of SBRs.

Completed on May 19, 1997.



July 1, 1997

Ms. Dana Wood
USN Communications
903 Commerce Drive
Oak Brook, IL 60521

Dear Dana,

This letter serves to summarize for you the actions that have taken place and are planned to address the integrity of USN end user data in the Ameritech Michigan 9-1-1 database. Ameritech has instituted a program to review all CLEC end user data in its 9-1-1 database to verify its accuracy. The review of your end user data has been completed.

End user information is entered into the 9-1-1 database differently depending upon whether your end users are served via Centrex resale, wholesale resale or facilities based serving arrangements. USN only has end users in the wholesale resale category.

For wholesale resale service, we conducted a manual review. A manual review was selected due to the small number of records to be verified. A listing of your end user customers were extracted from our billing records and compared to the 9-1-1 database. This review was completed in early March 1997; the results are summarized on the attached. We will be looking further at our processes as they relate to wholesale resale and 9-1-1 to determine what, if any, improvements can be made.

If you have any questions or comments, please feel free to contact me at (312)335-3085.

Sincerely,

A handwritten signature in cursive script that reads "Mary Pat Regan".

Mary Pat Regan
Account Manager

US NETWORK
STATUS OF 100% COMPARE
FOR WHOLESALE/RESALE
STATE: MICHIGAN

Discrepancy Type	#	%
Not in Database	1	25%
House # Only	3	75%
House # & Street Name	0	0%
End-User Name	0	0%
Not MSAG Valid	0	0%
Total Discrepancies	4	100%
# of Records	77	
Discrepancy Rate	5.2%	

Analysis completed Early March 1997.



July 1, 1997

Ms. Leslie Reambeault
AT&T
227 West Monroe Street
Chicago, Illinois 60606

Dear Leslie,

This letter serves to summarize for you the actions that have taken place and are planned to address the integrity of AT&T end user data in the Ameritech Michigan 9-1-1 database. Ameritech has instituted a program to review all CLEC end user data in its 9-1-1 database to verify its accuracy. The review of your end user data has been completed.

End user information is entered into the 9-1-1 database differently depending upon whether your end users are served via Centrex resale, wholesale resale, or facilities based serving arrangements. AT&T only has end users in the wholesale resale category.

For wholesale resale service, we conducted a manual review. A manual review was selected due to the small number of records to be verified. A listing of your end user customers were extracted from our billing records and compared to the 9-1-1 database. This review was completed in early March 1997; the results are summarized on the attached. We will be looking further at our processes as they relate to wholesale resale and 9-1-1 to determine what, if any, improvements can be made.

If you have any questions or comments, please feel free to contact me at (312)335-6559.

Sincerely,

A handwritten signature in cursive script, appearing to read "Bonnie", written in dark ink.

Bonnie Hemphill
Account Director

AT&T
STATUS OF 100% COMPARE
FOR WHOLESALE/RESALE
STATE: MICHIGAN

Discrepancy Type	#	%
Not in Database	2	67%
House # Only	0	0%
House # & Street Name	1	33%
End-User Name	0	0%
Not MSAG Valid	0	0%
Total Discrepancies	3	100%
# of Records	99	
Discrepancy Rate	3.0%	

Analysis completed Early March 1997.

Information Industry Services
350 North Orleans
Floor 3
Chicago, IL 60654
Office 312/335-6547
Fax 312/335-2927



Dora Ross
Account Director

March 5, 1997

Ms. Marilyn Haroutunian
MCI Metro
8521 Leesburg Pike
Vienna, VA 22182

Dear Marilyn:

This letter is to inform you that a program has been initiated to confirm that your end user's name and address information matches such information in the Ameritech 9-1-1 database. This is being done as part of an investigation currently underway before the Michigan Public Service Commission.

Ameritech needs your cooperation in its performance of a comparison of the 9-1-1 related end user account information to the Ameritech 9-1-1 database entries for all of your end users. We need you to electronically provide, in standard NENA format, source data which can be used to compare your end user information with the 9-1-1 database. From the time of receipt of your data, we will process the compare within 10 days. We will notify you of any discrepancies identified within one business day of identification. And upon your confirmation of the correct information, we will update the 9-1-1 database within one business day.

I understand that MCI is using SCC as a clearinghouse for their 9-1-1 end user data. SCC will be able to facilitate this 100% compare for you; they work directly with our 9-1-1 Operations group. Please call me so that we can make any necessary arrangements to facilitate this 100% compare audit of your end user data for 9-1-1.

Thanking you in advance for your cooperation,

Dora Ross



Information Industry Services
350 North Orleans
Floor 3
Chicago, IL 60654
Office 312/335-6557
Fax 312/335-2927

Ray Thomas
General Manager
Sales

March 5, 1997

Mr. Thom Selleck
Teleport Communications Group
1 Teleport Drive
Staten Island, NY 10311

Dear Thom:

This letter is to inform you that a program has been initiated to confirm that your end user's name and address information matches such information in the Ameritech 9-1-1 database. This is being done as part of an investigation currently underway before the Michigan Public Service Commission.

Ameritech needs your cooperation in its performance of a comparison of the 9-1-1 related end user account information to the Ameritech 9-1-1 database entries for all of your end users. We need you to electronically provide, in standard NENA format, source data which can be used to compare your end user information with the 9-1-1 database. From the time of receipt of your data, we will process the compare within 10 days. We will notify you of any discrepancies identified within one business day of identification. And upon your confirmation of the correct information, we will update the 9-1-1 database within one business day.

Our 9-1-1 Operations group has worked with your company. I understand that TCG has successfully completed testing of electronically exchanging information. The 9-1-1 Operations Group has been in contact with Ms. Nancy O'Leary regarding these issues. Please call me so that we can make any necessary arrangements to facilitate this 100% compare audit of your end user data for 9-1-1.

Thanking you in advance for your cooperation,

S. Dell for

Ray Thomas